

## **NKI Guarantee**

If the article of clothing is either of incorrect size or damaged, it can be exchanged by returning it to us intact, in the 7 days following its reception.

Contact us at [info@newkindustry.com](mailto:info@newkindustry.com) indicating the reason for the return and the bill number and we will inform you as to the subsequent course of action. Return costs are care of the customer.

We make the utmost effort to ensure that every client is satisfied with New k. Industry products.

## **Clothing Size**

To avoid all confusion as to the size of the clothing items, we invite you to take two minutes of your time [to consult our NKI sizing chart](#).

## **PayPal payments and security**

PayPal allows you to make secure purchases without having to share banking information with vendors. A leader in the IT safety systems industry, PayPal uses advanced fraud prevention methods with the goal of stopping computer offences. All transactions are verified with the help of sophisticated verification models meant to deter fraudulent transactions.

[Read PayPal information regarding security](#)

## **Delivery**

All orders are shipped via Canada Post. Calculate a delay in delivery of 7 to 10 working days for the reception of merchandise. 12 to 15 days for Europe.

Delivery costs in Quebec: 5\$

In Canada: 8\$

The USA: 10\$

In Europe: 12\$

Prices in canadian dollars.